

Please note!

As the housing register changes daily we are not able to advise you of your position on the list. If you are to be offered a home we will contact you at that time.

CONTACT DETAILS

VALLEYS TO COAST HOUSING

Customer Services Centre

Nolton Court
Court Road
Bridgend CF31 1BX
Tel: 01656 762472 • Fax: 01656 666521

BRIDGEND COUNTY BOROUGH COUNCIL

Housing and Community Wellbeing Section

Civic Offices
Angel Street
Bridgend CF31 4WB
Tel: 01656 643546

In addition to applying to the Council and Valleys to Coast you may apply directly to the other Housing Associations with homes in this area, here are their details:

HAFOD HOUSING ASSOCIATION

14/18 Queen Street
Bridgend
Tel. 01656 655045

GLAMORGAN AND GWENT HOUSING ASSOCIATION

387 Newport Road
Cardiff CF24 1GG
Tel. 02920 2047 3767

WALES AND WEST HOUSING ASSOCIATION

3 Alexander Gate
Ffordd Pengam
Tremorfa
Cardiff
Tel. 0870 013 1930

**This information is also available in Welsh,
large print and audio format upon request.**



Applying for Housing with Valleys To Coast

Leaflet No. 2



VALLEYS TO COAST
CYMOEDD I'R ARFORDIR

Valleys to Coast Housing (V2C) homes are available to people in need. V2C will provide accommodation which is good quality, comfortable, in places where people want to live, at an affordable price and which has the potential to meet their needs over the long term.

How to Apply

There are two ways in which you can be housed by V2C either by applying directly to us or by applying to join Bridgend County Borough Council's (Council) Housing Register. However, you should note that three quarters of all our available homes are allocated to applicants nominated by the Council from their housing register. Only one quarter of our homes are allocated to applicants who have only applied directly to us.

Direct Applications to V2C

Valleys to Coast is happy to receive applications for housing from all who wish to be considered for one of our homes in Bridgend.

Applicants are asked to visit our Customer Service Centre at Nolton Court to discuss their current housing circumstances and future requirements with a Customer Services Advisor. The advisor will be able to provide information about the number and type of homes we have in each part of the borough and the likelihood of these homes becoming available to let.

Please Note:

If you are unable to get to our Customer Services Centre we will visit you at your home to discuss your application.

We aim to let our homes to those in the greatest need whilst taking into account community stability. In order to do this we will ask information about your current housing situation and allocate points to your application based on this information. Your application will then be placed on our housing register which lists all applicants in priority order based on the number of points they have been given.

Homes are normally allocated to the applicant who is at the top of the register ie. with the highest points.

V2C may also be able to help if you require temporary accommodation for works being carried out under grants from the council. You must join the housing register and we will require you to produce documentation from the grants body to support your application.

You can appeal against the points you have been awarded, or any decision made about your housing application by writing to the Operations Director, Valleys to Coast, No. 1 Court Road, Bridgend CF31 1BE.

Applications to Bridgend County Borough Council

The Council Housing Register is open to all who wish to be housed in Bridgend. In addition to the agreement with V2C the Council also has agreements with other Housing Associations in the area which means that at least a half of all their homes, apart from V2C's, are also allocated from the Council's Register.

The Council also has the duty to provide accommodation, advice and assistance to those people who are homeless or threatened with homelessness. If you think this may apply to you then you must make an application to the Council as they will be able to award extra points and provide temporary accommodation if necessary.

We strongly recommend that all applicants apply to the Council as this not only provides the best chance of being housed by V2C but also by other Housing Associations in Bridgend.